

# CONSUMER COMPLAINT FORM

COMMONWEALTH OF PENNSYLVANIA  
OFFICE OF ATTORNEY GENERAL

**MIKE FISHER**  
Attorney General



**RETURN TO:**

<b>OFFICE USE ONLY</b>		<b>YOUR AGE:</b> (STATISTICAL & ENFORCEMENT PURPOSES ONLY)  <input type="checkbox"/> 18-29 <input type="checkbox"/> 30-44 <input type="checkbox"/> 45-59 <input type="checkbox"/> 60 or older
INVESTIGATOR:	COMPLAINT #:	
Code 1	Code 2	

**YOUR NAME** \_\_\_\_\_

**HOME PHONE** (     ) \_\_\_\_\_ - \_\_\_\_\_ **BEST NUMBER TO CALL DURING THE DAY** (     ) \_\_\_\_\_ - \_\_\_\_\_

**ADDRESS** \_\_\_\_\_

**CITY** \_\_\_\_\_ **STATE** \_\_\_\_\_ **ZIP CODE** \_\_\_\_\_ **COUNTY** \_\_\_\_\_

**NAME OF BUSINESS COMPLAINT IS AGAINST** \_\_\_\_\_

**NAME OF OWNER OR OTHER INDIVIDUAL TO WHOM YOU COMPLAINED** \_\_\_\_\_

**ADDRESS** \_\_\_\_\_ **CITY** \_\_\_\_\_

**STATE** \_\_\_\_\_ **ZIP CODE** \_\_\_\_\_ **COUNTY** \_\_\_\_\_ **PHONE** (     ) \_\_\_\_\_ - \_\_\_\_\_

<u>Products or Services Purchased</u>	<u>Purchase Price</u>	<b>If your complaint involves a motor vehicle, please provide the following information:</b>  Mileage on vehicle when purchased _____  Mileage on vehicle when you started experiencing problems _____  Vehicle was purchased as <input type="checkbox"/> New <input type="checkbox"/> Used <input type="checkbox"/> As-Is <input type="checkbox"/> Leased  Indicate type, name & address of warranty company, if any _____ _____

**To what other agencies have you complained?** \_\_\_\_\_

**What action was taken?** \_\_\_\_\_

**Have you retained an attorney?** ☐ YES ☐ NO    If yes, please provide your attorney's name, address, & telephone number \_\_\_\_\_  
\_\_\_\_\_

**Have you filed a court action?** ☐ YES ☐ NO    If yes, please state **WHEN** \_\_\_\_\_

**WHERE** \_\_\_\_\_ and **WHAT** decision was made? \_\_\_\_\_  
\_\_\_\_\_

**PLEASE COMPLETE THE REVERSE SIDE OF COMPLAINT FORM**

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

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The Attorney General cannot act as your private attorney. As a law enforcement agency, the primary function of the Office of Attorney General is to represent the public at large by enforcing laws prohibiting fraudulent or deceptive trade practices.

Through the Bureau of Consumer Protection, the Attorney General does provide as a service to consumers the Consumer Mediation Unit, where an attempt may be made to mediate individual consumer complaints. Your complaint will remain on file with our office and the information contained in it may be used to establish violations of Pennsylvania Law.

*Your Signature* *Date*